



- Title:** Community Connector at FamilyWorks and North Helpline Food Banks
- Start Date:** Position is available now
- Schedule:** Forty hour work week Tuesday-Friday at FamilyWorks' Food Banks in Wallingford and Greenwood and Saturday at North Helpline's Bitter Lake Food Bank
- Reports to:** Managers at FamilyWorks and North Helpline
- Benefits:** Full Medical/Dental Benefits and PTO \$22/hr

**Description:**

The Community Connector connects food bank participants to services that will help stabilize their families. They will perform a needs assessment, and refer, apply, and enroll individuals in various benefits, programs and resources. This will be a shared position with FamilyWorks (Tuesday through Friday) and North Helpline (Saturday). There are seven Community Connectors at Seattle food banks who will meet monthly to collaborate about the work. The Connector will learn and enhance skills that promote anti-racism and cultural competency. Looking for an enthusiastic professional who is organized and capable of building strong and positive relationships within the agency and in the community.

**Responsibilities:**

- Assist individuals who utilize the food bank to access referral and application processes for service or benefit programs such as Apple Health, nutrition, child care, utility discount, housing and other programs.
- Work with volunteers and staff to identify individuals for Community Connector services.
- Administer North Helpline's financial assistance program to prevent evictions and utility shutoffs.
- Assist individuals in accessing job readiness, job search or volunteer opportunities.
- Collect and track data on participant service access and enrollment rates.
- Receive ongoing training regarding social service programs and best practices.
- Help plan and coordinate trainings and resource fairs for food bank participants.
- Foster partnerships and connections with other organizations to meet peoples' needs.
- Meet with participants outside of food bank hours for walk-ins and appointments.
- Participate in staff, community connector and city meetings.
- Other duties as assigned.

**Qualifications**

- Be culturally and linguistically competent for priority populations being served.
- Have experience working with individuals and families who faces language barriers.
- Have a proven record in working with food bank participants and communities of color.
- Possess and/or be willing to acquire engagement skills such as: motivational interviewing, empathic listening, responsiveness, de-escalation and trauma informed care.
- Be organized, have coordination skills and pay attention to detail.
- Have extensive knowledge of available social services.



- Bachelor's degree in Social Services, Psychology, Education or related field; or 4 years' experience providing human services to a diverse community; or a combination of education and/or training and/or work experience which provides the ability to perform the work of the Community Connector. MSW preferred.
- Ability to maintain focus in a complex environment.
- Is able to work in different settings and is highly flexible.
- Comfortable working in a shared work space, and can laugh.
- Basic computer skills required.
- Must have access to reliable transportation throughout North Seattle.
- Multilingual preferred.

To apply, please send resume and cover letter to Edsel Blanche at FamilyWorks at 1501 N. 45<sup>th</sup> St. Seattle, WA 98103 or to apply on line: [www.familyworksseattle.org](http://www.familyworksseattle.org) If you have questions, please call Edsel at (206) 694-6861 or email [edselb@familyworksseattle.org](mailto:edselb@familyworksseattle.org)

**Closing Date: January 17, 2020 at 5 PM.**

**FamilyWorks and North Helpline provides equal employment opportunities to all employees and applicants for employment and prohibits discrimination and harassment of any type without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state or local laws.**